

# Lindsay Gross

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Product-minded AI engineer specializing in LLMs, explainability, and model safety, with experience leading high-impact initiatives across generative AI, trust & safety, and AI governance.

## WORK EXPERIENCE

### Research Fellow, Deep Tech at Duke, *Durham, NC*

Feb 2025 - Present

- Authoring a case study on the AI application layer for Paladin's "AI Tech Stack" initiative, examining governance, security, and rogue-agent risks in applied AI systems.
- Led the OpenAI-Duke metascience initiative launch, increasing faculty/researcher engagement by ~50% and enabling 5+ new research collaborations in the first quarter.

### Trust & Safety Analyst, Tremau, *Remote*

May 2024 - Sept 2024

- Audited a major social media platform's internal risk questionnaire, identifying 15+ compliance gaps across online safety, AI, and content moderation; delivered mitigations adopted by leadership.
- Provided client with compliance recommendations by engaging with the company's Trust & Safety Council, resulting in the client's incorporation of new regulatory and civil society insights in their annual risk assessment.

### AI Ethics, Policy and Research Fellow, Metaphysic.ai, *Remote*

Feb 2024 - July 2024

- Co-developed legal and ethical onboarding framework with the Head of Ethics at Metaphysic.ai, resulting in accelerated deployment timelines and improved compliance with the use of hyper-realistic generative AI technology.
- Spearheaded framework implementation strategy with the CEO, successfully onboarding 8 clients within 3 months and achieving 100% compliance with new ethical guidelines.
- Authored a 20+ page policy paper analyzing US copyright law implications in addressing the misuse of AI training models, proposing regulatory adaptations for emerging AI.

### Cyber Security Research Assistant, Sanford School of Public Policy, *Durham, NC*

Dec 2023 - May 2024

- Produced a cybersecurity best practices report, analyzing cloud solutions, the NIST framework and effective policymaking. This report was referenced in news outlets such as Politico, Forbes, and the World Economic Forum.

### Technology and Public Policy Fellow, Beyond the Screen, *Durham, NC*

May 2023 - Aug 2023

- Authored five detailed literature reviews on issues including: content moderation, social media's impact on polarization, misinformation, disinformation, and national security, contributing to a public comprehensive database.

## EDUCATION

### Duke University, Durham, NC

MEng 2025 - May 2026

### Master of Engineering, *Artificial Intelligence*

Coursework: AI Product Management, Explainable AI, Data Sourcing & Analytics, Modeling Processes & Algorithms

### Duke University, Durham, NC

BA May 2025

Bachelor of Arts, *Public Policy, Digital Intelligence Certificate, Minor in Spanish*

GPA: 3.94 | Cum Laude | Dean's List

## LEADERSHIP EXPERIENCE

### Vice President & Co-founder, Duke Tech for Change, *Durham, NC*

Aug 2024 - Present

- Co-founded the Duke branch of Tech for Change, a national network of students interested in utilizing technology to foster a more equitable society.
- Drove a 67% increase in membership in two months by launching and operating a social media presence.

## SELECTED PROJECTS

- **Alba:** AI browser extension that surfaces real-time impact estimates (Wh/CO<sub>2</sub>/water) on ChatGPT and Gemini. Designed explainable footprint labels & prompt-optimizer that reduces token usage & estimated energy use.
- **JobSkills Detector:** Web app matching resumes to job postings using NLP embeddings; designed UX and API backend, boosting job-match accuracy by 20% through user testing.

## SKILLS

- **Languages:** English (Native Proficiency), Spanish (Professional Proficiency)
- **Skills:** Stakeholder Management, Competitive Analysis, Product Strategy, Data Analytics, Risk Analysis, Risk Assessment, Project Management, Cross-functional Collaboration, User Testing
- **Technical Skills:** Git, GitHub, Python, NumPy, Pandas, R, APIs, Embeddings, Node.js, Jira, Confluence, Microsoft Office Suite, Notion, Excel, Google Cloud Platform (GCP), JavaScript